

FILLACTIVE · FITSPIRIT

EXTRACURRICULAR ACTIVITY SPECIALLY DESIGNED FOR GIRLS AGED 12–17

GOMAC CHALLENGE Post-Campaign Report CID 269-878-3937

CAMPAIGN OVERVIEW



Our goal was to generate traffic on the website and get notoriety for the organism with parents and teenage girls.

> From November 14th to **December 17th**

46 conversions19 conversions143 conversions257 conversions174 conversionsSport & Fitness : 18 conversions25 to 65+ years old : 134 conversionsMan: 24 conversionsOntario: 13 conversionsTablets: 17 conversionsBeauty & Wellness:18 to 24 years old:UnknownMobiles phone:	Audiences	Ages	Gender	Locations	Devices
18 conversions134 conversions24 conversions13 conversions17 conversionsBeauty & Wellness:18 to 24 years old:UnknownMobiles phone:	Lifestyle & Hobbies: 46 conversions			•	
	Sport & Fitness : 18 conversions				
3 conversions 27 conversions 13 conversions 78 conversions	Beauty & Wellness: 8 conversions	18 to 24 years old: 27 conversions	Unknown 13 conversions		Mobiles phone: 78 conversions





DOUBLE THE AMOUNT OF THE TRAFFIC WHILE MAINTAINING THE QUALITY

WEBSITE

	1 5 500	Number of Sessions per User	Pageviews	Pages / Session
9,415 	15,592 MMMMM	1.65	40,791	2.62
Bounce Rate				
58.31%				
ata from Goo g	gle Analytics <u>a</u> t	<u>t the end</u> of the	project (170 jou	urs).
New Users	Sessions	Number of Sessions per User	Pageviews	Pages / Session
17,768	26,913	1.51	59,800	2.22
17,768	26,913 	1.51	59,800	2.22
	ata from Goog	ata from Google Analytics <u>a</u>	ata from Google Analytics <u>at the end</u> of the	ata from Google Analytics <u>at the end</u> of the project (170 jou

Before our project: 9,466 users in 136 days = 69 users/day

Impact of our project: Gain of an extra 8,392 users in 34 days! 249 users a day!

Look a the results of the increase of new users! We obtained 8,353 new users in only 34 days!



We did an amazing job!

"Qualify visit" is identified by pages/session (>2 pages) and session duration (>1 minute).



MORE FOLLOWERS ON SOCIAL MEDIAS



WE AIM FOR THE STARS AND WE REACHED THE MOON!



Optimization: THE KEY TO OUR SUCCESS

Week 1	Week 2	Week 3	Week 4	Week 5
(Nov. 15 th to Nov. 21 st)	(Nov. 22 nd to Nov. 28 th)	(Nov. 29 th to Dec. 5 th)	(Dec. 6 th to 12 th)	(Dec. 13 th to 20 th)
Campaign starts. Bidding strategy is on maximum clicks. Goal for conversions is set and named "qualified visit". A qualified visit is more than 1 minute on the website, or 2 pages viewed. We linked Google Analytics to Google Ads to follow the conversions. This first week is more about observation . There is not enough data to use the learning machine. We read the recommendations of the system; we tried some of the suggestions.	 The second week, we started to optimize. Adding more headlines and descriptions. Removed redundant Keywords. Changed strategy bidding on certain campaigns from maximize clicks to maximize conversions. We reviewed the quality score of each keyword to see which one is the best or the worst. We didn't put anything on pause at this stage, since it was too early. 	We created new ad groups in French and English about nutrition and workout programs to increase the traffic on the web site. Based on the search terms used as a target, we added extra keywords and also negative keywords to make sure we reach the right people. We also created an A/B CAMPAIGN EXPERIMENT on the Parents campaign in French to analyze and see how we can optimize the results. During the test, the bidding strategy was max. conversions versus max. clicks.	We changed the A/B Campaign Experiment from max conv. to max imp., at the beginning of the week.We optimized the Ad Groups Nutrition in English by separating the ads per recipes.We reviewed every extension to put minimum 4-5 per ad groups and we made sure that we have the right one attached to the right ad groups.We changed CPA max for Teenage Girl campaign in French from 25\$ to 35\$.We used more Camel Case in the ads to get more attention.	Finally, we paused some of the keywords who were redundant or had low quality score ≤ 3 . Suppression of the A/B test, results, the max clicks strategy bidding is the best for Parents campaign in French. Dynamic KW insertion in testing for one ad in the Nutrition ad groups in French. Modification of the budget for Teenage Girl campaign in French from 329\$ to 300\$ because we saw that this campaign took all budget the previous week.

BUDGET SPENT THROUGH CONSTANT ACCOUNT OPTIMIZATION

	Wee (Nov. 15 th to		Wee (Nov. 22 nd to		We d (Nov. 29 th t	ek 3 o Dec. 5 th)	Wee (Dec. 6 th		We d (Dec. 13 ^{tl}	
Campaign	Allocation /per day	Spent	Allocation /per day	Spent	Allocation /per day	Spent	Allocation /per day	Spent	Allocation /per day	Spent
Brand FR	\$329	\$6.89	\$329	\$3.17	\$329	\$5.68	\$329	\$5.77	\$329	\$3.26
Brand EN	\$329	\$0.72	\$329	\$0.00	\$329	\$0.03	\$329	\$3.48	\$329	\$0.00
Teenage girls FR	\$329	\$14.47	\$329	\$55.59	\$329	\$805.87	\$329	\$2,215.06	\$300	\$1,419.32
Teenage girls EN	\$329	\$1.90	\$329	\$0.00	\$329	\$21.55	\$329	\$23.11	\$329	\$3.14
Parents FR	\$329	\$6.66	\$329	\$107.05	\$329	\$90.31	\$329	\$38.69	\$329	\$24.05
Parents EN	\$329	\$1.92	\$329	\$2.65	\$329	\$8.58	\$329	\$20.18	\$329	\$5.92
Total		\$32.56		\$168.46		\$932.02		\$2,007.03		\$1,455.69



Grand total used: \$4,595.76.

*Note that for week #5, we didn't have a full week. In reality, if we had took a full week we would have seen a constant increase of the budget spent.

The actual budget is \$329/day for each campaign since it's a <u>GOMAC CHALLENGE</u> and we didn't want to miss any opportunity.

BRAND CAMPAIGN - PERFORMANCE OVERVIEW

Brand Campaign – Ad Groups Performance

Data from Google Ads

Ad group	Conversions	Clicks -	Impressions	CTR	Avg. CPC	Cost	Cost / conv.
Brand_FR	89	161	486	33,13 %	\$0,23	\$37,38	\$0,42
Brand_EN	2	4	24	16,67 %	\$0,69	\$2,77	\$1,39
Father/Daugther Ball_EN	0	2	40	5 %	\$1,74	\$3,48	\$0
Bal Père/Fille_FR	0	1	1	100 %	\$0,08	\$0,08	\$0
Défi Mère/Fille_FR	0	0	0	0 %	\$0	\$0,00	\$0
Mother/daughter Challenge_EN	0	0	6	0 %	\$0	\$0,00	\$0

Observations:

The best performance goes to the Brand_FR Ad group which generated **89 conversions** itself. The CTR was also very good at **33.13%** compared to the average account at **8.88%**. That specific Ad Group met the expectation for a Brand Campaign.

Without any surprise, the Ad Group for the events in both language didn't work well because it wasn't the time of the year for those events. The **Father/Daughter Ball** is usually in April and the **Mother/Daughter challenge** is usually in August. During those periods, they will generate more search and clicks. <u>Clients will maintain those and use them in the appropriate time of the year.</u>





BRAND CAMPAIGN - BEST PERFORMING ADS

Observations:

Those are the most popular Ads for the Brand in both language. As a reminder, the Brand campaign started before the beginning of the project during the testing period (Oct. 24th to Nov. 13th).

The best Ad for the Brand campaign in French generated **58** conversions in total including the test period.

This Ad was really used to build a Community Spirit of keeping the teenage girls active with those following **Call-to-Action** : **"Ask for FitSpirit at your school**" and **"talk about it to your friends**".

• 02.Brand_FR > • Brand_FR

Demande Fillactive à ton école | Parles-en à toutes tes amies | Fill... Ad www.fillactive.ca/Activités/Écoles (450) 430-5322

Lancez une équipe Fillactive à votre école secondaire pour encourager les ados à bouger. 9 filles sur 10 ne sont pas suffisament actives à l'adolescence.

Headlines: Ask for FitSpirit at your school | Talk about it to your friend | FitSpirit

Description: Build a FitSpirit Team in your high School | 9 out 10 teenage girls aren't active enough

Ad	Impressions	Clicks 🔻	CTR 🔻
Enabled	274	94	34.31%

Brand_EN

Be Part Of The FitSpirit Team | Are you a FitSpirit Girl? | Discover ... Ad fitspirit.ca/Fitspirit/For_Girls (450) 430-5322 FitSpirit Experience: girls, fun, surpassing your own limits, etc. FitSpirit is an extracurricular program specially designed for girls aged 12-17. Active girls · Register a school · Take part in team sports





TEENAGE GIRLS CAMPAIGN - PERFORMANCE OVERVIEW

Teenage Girls Campaign – Ad Groups Performance

Data from Google Ads

Ad group	Conversions	Clicks -	Impressions	CTR	Avg. CPC	Cost	Cost / conv.
Nutrition_FR	156	1624	17 801	9,12 %	\$2,49	\$4,04 k	\$25,9
Programme d'entraînement course_FR	9	56	873	6,41%	\$1,9	\$106,35	\$11,82
Appartenance à un groupe_FR	8	50	673	7,43 %	\$4,6	\$229,80	\$28,73
Activités Sportives_FR	7	25	260	9,62 %	\$4,49	\$112,31	\$16,04
Nutrition_EN	6	22	839	2,62 %	\$1,82	\$40,00	\$6,67
Sports_EN	1	5	160	3,13 %	\$1,94	\$9,70	\$9,7
Programme d'entraînement vélo_FR	0	4	201	1,99 %	\$3,77	\$15,08	\$0
Programme d'entraînement marche_FR	0	1	24	4,17 %	\$0,8	\$0,80	\$0
Being part of a group_EN	0	0	19	0 %	\$0	\$0,00	\$0
Training program_EN	0	0	20	0 %	\$0	\$0,00	\$0

Observations:

As you will notice, all the Ad Groups in English did not perform as well as the French ones. The Teenage Girls campaign in English performed better with the Nutrition Ad Group, which was added three weeks after the beginning, just like the French. We succeed with this Ad Group by generating the highest conversions within all English Ad Groups.



Observations:

A surprise for us, the Nutrition Ad Group exploded and have been added only in the middle of the project. It generated 58% of the total conversions.

In second place cames the Ad Group for Running Program which have also been created in the middle of the project too.



TEENAGE GIRLS CAMPAIGN - BEST PERFORMING ADS

Observations:

As you can see, our Ad Groups about Nutrition performed very well. The 3 most showed Ads were about Nutrition in French.

For **Ad #1** we use the Dynamic {Keyword} Insertion and it worked very well with 9,041 impressions.

We also used Camelcase on important words to catch eye attention.

The KW generated a lot of success with Recipe, Fast, Easy, Simple and Free.



#2		Nutritio	n_FR	
(
	Cousco moi	e Fillactive Simple ous Maison La Co ctive.ca/Collation_po	llation parfaite p	our
		is des collations mais e et c'est super rapide		
Ad		Impressions	Clicks 💌	CTR 🔻
• F	nabled	1,456	68	4.67%

#1 <u>Headlines:</u> Free FitSpirit Recipies | Bananas and Choco Bread | An excellent snack <u>Description</u>: I make myself delicious home made recipes from FitSpirit. Those recipes are free. **#2** <u>Headlines:</u> Simple FitSpirit Recipes | I make a homemade Couscous | Perfect snack for me <u>Description:</u> I make myself delicious home made recipes from FitSpirit. Those recipes are free.

#1		Nutritic	on_FR	
(
	Banan Collat	te FILLACTIVE G nes et Choco Un ion active.ca/Collation_r	e excellente	
		ais des collations mai e et c'est délicieux. Le		
Ad		Impressions	Clicks 🔻	CTR 🔻
	nabled	9,041	910	10.07%
#3		• Nutritio	n_FR	
#3 Recette Ad fillact Je me fais recettes so	Fillactive I ive.ca/Colla des collatior ont gratuites	• Nutritio Rapide Je me fais ation_pour/Filles_Acti ns maison avec les rec et tellement facile à su	s une Barre d'Ér ves (450) 430-53 ettes de Fillactive et ivre. Je découvre pl	22 c'est délicieux. Les eins de nouveautés.
#3 Recette Ad fillact Je me fais recettes so Collation s	Fillactive I ive.ca/Colla des collatior ont gratuites	Nutritio Rapide Je me fais ation_pour/Filles_Acti ns maison avec les rec et tellement facile à su ion délicieuse · Recette	s une Barre d'Ér ves (450) 430-53 ettes de Fillactive et ivre. Je découvre pl	22 c'est délicieux. Les eins de nouveautés.
#3 Recette Ad fillact Je me fais recettes so Collation s	Fillactive I ive.ca/Colla des collation ont gratuites anté · Collat	Nutritio Rapide Je me fais ation_pour/Filles_Acti ns maison avec les rec et tellement facile à su ion délicieuse · Recette	s une Barre d'Ér ves (450) 430-53 ettes de Fillactive et ivre. Je découvre pl	22 c'est délicieux. Les eins de nouveautés.

#3 Headlines:Fast FitSpirit Recipe | I make an
energy bar | A delicious snackDescription:I make myself delicious home made
recipes from FitSpirit. Those recipes are free.10

PARENTS CAMPAIGN - PERFORMANCE OVERVIEW

Parents Campaign – Ad Groups Performance

Data from Google Ads

Ad group	Conversions	Clicks *	Impressions	CTR	Avg. CPC	Cost	Cost / conv.
Acitvité physique_FR	9	80	787	10,17 %	\$1,92	\$153,84	\$17,09
Inactivité adolescentes_FR	10	40	551	7,26 %	\$1,89	\$75,44	\$7,54
Physical Activities_EN	1	16	149	10,74 %	\$1,96	\$31,42	\$31,42
Bien-être	0	11	215	5,12 %	\$1,79	\$19,71	\$0
Teenage inactivity_EN	2	5	157	3,18 %	\$1,43	\$7,17	\$3,59

Observations:

Parents campaign gave us results in the first week which was, encouraging to us. The Ad Groups Activité physique_Fr and Inactivité Adolescentes_FR were the most popular with many clicks. Therefore, we decided to optimize the result and implant a campaign test on it to observe the differences between maximizing clicks bidding and maximizing conversions bidding (impressions shared 50%-50%). The trial showed us that the maximizing clicks bidding strategy was the best for us with poor results in the conversions bidding part, but it did reduce the performance of the campaign.

Amongst all English campaigns, "Parents" were the most difficult to convert. Our goal was to target parents in their searches to find out about teenagers physical activities. Even though ads were regularly optimized and keywords were added, both English Ad Group did not perform as well as we hoped. Although, "Physical Activites_EN" has a high CTR which indicates that we were relevant to our audience. As a comparaison, for showing almost as many times as "Teenage inactivity_EN", our CTR was 7.56% higher.



PARENTS CAMPAIGN - BEST PERFORMING ADS

Observations:

Sport-étude Parascolaire Ad gave us great results all along the project, emphasizing on the extracurricular program. It's an ad that we upgraded many times and cherish.

However, contrary to what one might think with the results showing here, the **adolescente inactive Ad** was more efficient. Targeting teenage girls in their every day and based on market research, we used a strategy where the first title was dynamic, depending on the problem sought (Bien-être Ad Groups also). Unfortunately, the results were disappointing because we didn't go over the budget with the popularity of the Teenage girls campaign. With a higher budget, we could have seen better results.



	scolaire Fillactive		ivités valorisar
	a/Programme (450)		
Programmation stimul	lante destinée aux adol	escentes. Sante et	Bien-etre.
Entraide entre filles - I	Entre filles seulement -	Corps et Esprit - sp	ort entre filles
Headlines: Extracurr	ricular Sport-Study Fit.	spirit 12-17 years ol	d Rewarding
Activities	icular Sport-Study Fit ting programmation for Impressions	. ,	, 3
Activities Description: Stimulat	ting programmation for	r teenage girls. Heal	th and wellbeing

O6 Parents ER M > Acitvité physique ER

● 06.Parents_FR_M. > ● Inactivité adolescentes_FR

Adolescente inactive? | Activités Fillactive 12-17 ans | Encouragez.. Ad fillactive.ca/Renseignements/Fille_en_santé (450) 430-5322

Un grand nombre de filles 12-17 ans vivent un désengagement vis-à-vis l'activité physique. Fillactive souhaite renverser la tendance et te donne pleins d'idées

<u>**Headlines:**</u> Inactive teenager? | Fitspirit Activities 12-17 years old | Encourage sport

Description: A large number of girls 12-17 years old experience a disengagement from physical activity. Fitspirit want to reverse the trend and give you lots of ideas

Ad	Impressions	Clicks 🔻	CTR 🔻
Enabled	354	29	8.19%

BEST PERFORMING KEYWORDS

Keywords Performance

Data from Google Ads	
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Search keyword	Keyword quality score	Match type	Conversions	Clicks +	Impressions	CTR	Cost
recettes faciles	5	Broad	42	461	5 159	8,94 %	\$1,05 k
recette rapide et simple	6	Broad	22	285	3256	8,75 %	\$594,36
recettes faciles	5	Phrase	11	140	1175	11,91 %	\$271,00
idée de plat facile	null	Broad	11	139	1865	7,45 %	\$364,70
recette sante	6	Broad	23	117	1095	10,68 %	\$374,8
idees recettes facile	5	Broad	6	94	1063	8,84 %	\$249,68
plat facile et rapide	6	Broad	4	67	838	8 %	\$158,95
fillactive	10	Exact	29	52	131	39,69 %	\$0,90
recette sante	6	Phrase	4	41	251	16,33 %	\$147,78
recette gratuite	null	Broad	7	34	424	8,02 %	\$136,56
activité adolescente	null	Phrase	5	31	161	19,25 %	\$60,43
recette santé	null	Broad	4	24	250	9,6 %	\$78,7
recettes faciles	5	Exact	4	21	252	8,33 %	\$57,1



Observations:

- Food, cooking, nutrition, etc. were very popular type of keywords;
- People are looking for **fast** and **simple**, even before **free**;
- We got more clicks on keywords related to cooking than for the brand itself.

Keywords traduction

- Easy Recipes
- Recipe fast and simple
- "Easy Recipes"
- Easy Meal Idea
- Healthy Recipe
- Easy recipe idea
- Easy and fast meal
- [Fillactive]
- "Healthy Recipe"
- Free Recipe
- "Teenager activity"
- Healthy Recipe
- [Easy Recipe]



WE SUCCEED DESPITE THE STRONG COMPETITION

We did some search with our Keywords and the results demonstrated that we had competition. We took the following examples.

- Search with "FitSpirit": <u>Amazon</u> shows an Ad for training equipment.
- Search with "Activité Parascolaire pour fille": <u>Sport Montréal</u> showed up before us. It was a competitor from Montreal region that we didn't see before. Third and Fourth places went to <u>Scoop École Branchée</u> (this is more for Teachers) and <u>Champions for life</u> (Competition Club for different type of Sports), and as per the client, are real competitors for them.

https://ca.linkedin.com > fitspirit-ca · Translate this page

FitSpirit /Fillactive Careers and Current Employee Profiles

FitSpirit /Fillactive | 1582 followers on LinkedIn. INSPIRER, MOTIVER, BOUGER. INSPIRE, MOTIVATE, MOVE. | Fitspirit is a non-profit organization whose ...

Ad · www.amazon.ca/ *

Shop Fit Spirit on Amazon - Low Prices for Fit Spirit

Read Customer Reviews & Find Best Sellers. Free 2-Day Shipping w/Amazon Prime

***** Rating for amazon.ca: 4.6 - 48 reviews

Exercise & Fitness · Sports Apparel · Deals · Outdoor Gear · Fan Shop · Leisure & Game Room

Ad · www.fitspirit.ca/teenage_girls/activites * (450) 430-5322 Talk about it now - Fitspirit

FitSpirit Is an Extracurricular Activity Specially Designed for Girls Aged 12-17. Contact Your Coordinator. FitSpirit Offer. Up to 3 Physical Activities. Register a school. Active girls. Take part...



activité parascolaire pour fille

📿 All 🖾 Images 🗉 News 🔗 Shopping 🕞 Videos 🗄 More

About 272,000 results (0.52 seconds)

Ad • https://www.sportsmontreal.com/activites/parascolaires • (514) 872-7177 Activité sportive parascolaire - Service aux écoles à Montréal Organisation d'activités sportives en parascolaires, pendant le dîner ou après l'école.

Modalités d'inscription Tarifs et frais En personne ou en ligne Plus de 100 activités Liste de nos activités sportives Pour toute la famille

Ad · https://www.fillactive.ca/activités/adolescentes v (450) 430-5322

Activités Sécuritaires filles - Activités Filles de 12-17 ans

Fillactive peut t'aider à avoir une bien meilleure confiance en toi. Inscris-toi à l'école. Participe aux **activités** Fillactive de ton École **pour** t'aider à bâtir ton estime de soi. RECETTES ET NUTRITION · Missions Et Valeurs · Notre Équipe · Faire Un Don · À Propos

Ad · http://scoop.ecolebranchee.com/ *

Guides pédagogiques gratuits - Activités pour enseignants

Des guides pédagogiques multidisciplinaires **pour** vous faire sauver du temps. Sauvez du temps en utilisant nos guides multidisciplinaires dans vos classes. Laissez-vous inspirer.

Ad · https://www.championsforlife.ca/ v (514) 395-9431

Activités Amusantes En Ligne - Activités Pour Les Enfants

Nos programmes ont touché plus de 10 000 participants dans plus de 112 écoles aux Canada

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RECOMMENDATIONS FOR HIGHER SUCCESS

#1 TRAFFIC TRACKING FOR THE BENEFIT EVENT PAGES

Situation:

When we click on the Father/Daughter Ball or the Mother/Daughter Challenge on the Website we are redirect to another platform to collect donation. Those events generates a lot of traffic, interactions and useful datas for the organism.

Recommendation:

Find a way to track the traffic of those pages, maybe with a second Google Analytics Account or Google Tag Manager and use the information to build targeted campaigns for those important charity events.

GOAL: More visibility could increase donation amounts.



<page-header>

#2 REGULARLY UPDATE THE GIRL'S PAGE

Situation:

The content on this page was the same, nothing new and nothing was added for few months.

Recommendation:

Regularly add new contents to make the website more interactive to make sure the girls visit the website more often. We saw that nutrition was very popular in the search terms, use it at your advantage.

GOAL: The more info you collected on your persona, the more focus and successful your future campaigns will be.



To conclude, with the combination of our Google Search Ads Project and the Mass Media Campaign that FitSpirit did at the same time, we got a lot of exposure on the website and on different social media platforms. It was our main goal. With all the efforts that we put throughout the project, it felt like a training itself. We really felt the FitSpirit Vibe within us. After the client saw our work, she was <u>very impressed</u>. Same for the external marketing consultant they had. They will use what we started in the future without many changes.

We also received the information that **26** more High Schools registered during the period and this was a wonderful news. Was it our work? We strongly believe that we contributed to their overall success. One School does generate \$300, for a total of \$7,800 for 26 schools. The ROI was at 70% on the budget spent.

We are very satisfied overall and we wish we had started to talk about **Nutrition** earlier. With the amazing results we got around that topic, we did suggest to FitSpirit to add extra healthy **EASY & FAST** recipes on their website since it was very popular. The nutritionist of FitSpirit joined us for our last meeting and she was really happy and pleased to hear us. **We are very proud of what we did to help them!** 16